

CASE STUDY: Small credit unions save big with Emergifi.



PROBLEM

Over ten small credit union executives with no full-time IT professionals on staff needed assistance with standardizing their computer hardware and software and finding a host for email. Many of them also needed to implement an automated backup solution, enhance disaster recovery, and provide secure data access to their members.



SOLUTION

Emergifi provided the following solutions for these small credit unions: product procurement for purchase, setup, and staff training of new credit union desktops and laptops deployed throughout the organizations; Microsoft 365 Business, which includes Office 365 software, to replace older versions of Windows and Office found running within the credit unions; email migration services; and cloud-based backup solutions.



RESULT

These credit unions now operate from the modern Microsoft work productivity solutions, which place them on a competitive par with financial institutions of a much larger scale/size. The credit unions eliminated the need for maintaining expensive on-premise servers – which means no more server purchases, maintenance costs, and licensing challenges – for hosting email and file storage. Each credit union now has an automated daily cloud-based backup solution that protects all systems and devices, anywhere at any time. Backup solutions are managed by Emergifi and include physical, virtual, and cloud server backup software, storage management, secure file sharing, and system deployment.

ABOUT US

Emergifi is a credit union service organization (CUSO) that provides credit unions with technology solutions that improve their productivity and security while reducing their costs and risks. Our cloud-based approach allows credit unions to streamline their operations and access their data on any device.

“As a small credit union, we have enough stress in our lives aside from all the IT worries. With Emergifi, it is indescribable how relieving it is to know that when we come into work day after day, our computers are running at the top of their capabilities, our information is safe and backed up, our software programs are updated and patched, and we have this amazing team at our fingertips that we can go to for all the expected and unexpected the IT universe throws at us.”

- M.E. Employees Credit Union